



We are a company based in the UK



**NEW MEMORY WILL NOT
INVALIDATE YOUR WARRANTY**

Mr Memory[®]

Mr Memory is rated



Trustpilot

OVERVIEW

We often get asked if installing memory purchased from us will invalidate any warranty you have with the manufacturer of your machine. The simple answer is, no!

Purchasing memory from Mr Memory will not affect your Warranty Rights for your system. You can add memory from us and even remove the existing memory and your warranty will still be valid. The memory doesn't even have to be a specific brand to uphold the warranty. So you can install memory from us with confidence, knowing that your warranty on the machine is still valid after completing the upgrade.

Upgrading with Mr Memory will save you a lot of money compared to purchasing the same memory from the machine's manufacturer. The memory we supply will always be a top quality brand and is often the same brand that the manufacturer may have supplied from their factory. It is also just as compatible.

There are laws in place to prevent a manufacturer from voiding any warranty when installing memory purchased elsewhere.

EUROPEAN UNION COMPETITION LAW

Article 101 of the Treaty on the Functioning of the European Union prevents manufacturers from voiding warranties when third party products are installed or used to replace the original manufacturers components. This article promoted the use of third party suppliers (Mr Memory) supplying products for systems that can be upgraded. Such as memory in your machine. Any manufacturer that goes against this would be going against EU law.

THE MAGNUSON-MOSS WARRANTY ACT

This is a US law passed in 1975 which allows you to install third party memory (supplied by Mr Memory) in an appropriate computing system without voiding the system or service warranties provided for your system by the manufacturer.

YOUR WARRANTY

When you purchase your upgrades from Mr Memory, they are covered by our warranty:

- **All Memory modules have a Lifetime Warranty**
- **SSD drives have either a 3 or 5 Year limited Manufacturers warranty.**

Please read our [Terms & Conditions](#) for more information.

RETURN PROCEDURE

On the rare occasion you need it, our return process is quick and simple. The Mr Memory Customer Care & Support Team will quickly diagnose the issue may be and resolve it for you.

Faulty modules are very rare as our memory is a quality brand and tested prior to dispatch, but if you do incur a faulty module, we will quickly replace it for you.

Please submit a return request by clicking [Here!](#)